

South Australia

## **National Energy Retail Regulations**

under the *National Energy Retail Law* and section 12 of the *National Energy Retail Law (South Australia) Act 2011*

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#### **Legislative history**

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### **Part 1—Preliminary**

#### **1—Short title**

These regulations may be cited as the *National Energy Retail Regulations*.

## Part 2—General provisions

### 3—Interpretation

In these regulations—

*the Law* means the *National Energy Retail Law*.

### 4—Jurisdictional regulator

For the purposes of the definition of *jurisdictional regulator* in section 2(1) of the Law, each of the following bodies or persons is prescribed as a jurisdictional regulator:

- (a) for the State of New South Wales—the Independent Pricing and Regulatory Tribunal of New South Wales established by section 5(1) of the *Independent Pricing and Regulatory Tribunal Act 1992* of New South Wales;
- (b) for the State of Victoria—the Essential Services Commission established by section 7(1) of the *Essential Services Commission Act 2001* of Victoria;
- (c) for the State of Queensland—
  - (i) for electricity—the regulator under section 62 of the *Electricity Act 1994* of Queensland; and
  - (ii) for gas—the regulator under section 8 of the *Gas Supply Act 2003* of Queensland;
- (d) for the State of South Australia—the Essential Services Commission established by section 4(1) of the *Essential Services Commission Act 2002* of South Australia;
- (e) for the State of Tasmania—the Regulator established under section 5 of the *Electricity Supply Industry Act 1995* of Tasmania, being the Regulator within the meaning of the *Economic Regulation Act 2009* of Tasmania;
- (f) for the Australian Capital Territory—the Independent Competition and Regulatory Commission for the Australian Capital Territory established by section 5(1) of the *Independent Competition and Regulatory Commission Act 1997* of the Australian Capital Territory;
- (g) if a body or person referred to in paragraphs (a) to (f) is abolished under an Act of a participating jurisdiction and another body or person is established under an Act of that participating jurisdiction with functions and powers that correspond to the functions and powers of the body or person referred to in paragraphs (a) to (f)—that other body or person;
- (h) if the functions and powers of a body or person referred to in paragraphs (a) to (f) are transferred to another body or person established under an Act of the relevant participating jurisdiction—that other body or person.

## 5—Energy ombudsman

For the purposes of the definition of *energy ombudsman* in section 2(1) of the Law, each of the following bodies or persons is prescribed as an energy ombudsman:

- (a) for the State of New South Wales—Energy and Water Ombudsman (NSW) Limited ACN 079 718 915;
- (b) for the State of Victoria—Energy and Water Ombudsman (Victoria) Limited ACN 070 516 175;
- (c) for the State of Queensland—the energy ombudsman established under Part 2 of the *Energy and Water Ombudsman Act 2006* of Queensland;
- (d) for the State of South Australia—Energy Industry Ombudsman (SA) Limited ACN 089 791 604;
- (e) for the State of Tasmania—the Ombudsman referred to in the *Energy Ombudsman Act 1998* of Tasmania, being the Ombudsman within the meaning of the *Ombudsman Act 1978* of Tasmania;
- (f) for the Australian Capital Territory—the ACT Civil and Administrative Tribunal established under section 88 of the *ACT Civil and Administrative Tribunal Act 2008* of the Australian Capital Territory;
- (g) if a body or person referred to in paragraphs (a) to (f) is dissolved or otherwise abolished and another body or person is established with functions and powers that correspond to the functions and powers of the body or person referred to in paragraphs (a) to (f)—that other body or person;
- (h) if the functions and powers of a body or person referred to in paragraphs (a) to (f) are transferred to another body or person—that other body or person.

## 6—Civil penalty provisions

For the purposes of section 4(1)(b) of the Law, a provision listed in Schedule 1 is prescribed to be a civil penalty provision.

## 7—Business customers—upper consumption thresholds for determining status as small or large customers (section 6(2)(a) of the Law)

- (1) This regulation determines the upper consumption thresholds for determining whether business customers are small or large customers.

**Note—**

A small customer includes a customer who is a business customer who consumes energy below the upper consumption threshold (see section 5(2) of the Law). A large customer is a business customer who consumes energy at or above the upper consumption threshold (see section 5(3) of the Law).

- (2) The upper consumption threshold for electricity is 100 MWh per annum.
- (3) The upper consumption threshold for gas is 1 terajoule (TJ) per annum.

## **8—Business customers—lower consumption thresholds for determining status as small market offer customers (section 6(2)(a) of the Law)**

- (1) This regulation determines the lower consumption thresholds for determining which business customers who are small customers are small market offer customers.

**Note—**

A small market offer customer is a small customer who is a business customer who consumes energy at or above the lower consumption threshold prescribed by the Regulations (see section 5(4) of the Law).

- (2) The lower consumption threshold for electricity is 40 MWh per annum.
- (3) The lower consumption threshold for gas is 400 gigajoules (GJ) per annum.

## **9—Review of consumption thresholds (section 6(2)(b) of the Law)**

- (1) In this regulation—

*consumption thresholds* means the upper consumption thresholds and lower consumption thresholds determined by regulations 7 and 8;

*review period* means the period of 12 months ending with each fifth anniversary of the commencement of these regulations.

- (2) The MCE may, from time to time, review the consumption thresholds and must do so within each review period.
- (3) The MCE may, from time to time, give a direction under section 228 of the Law to the AEMC to review, and make recommendations about, the consumption thresholds.

## **10—Feed-in arrangement (section 154(2)(h) of the Law)**

For the purposes of section 154(2)(h) of the Law, a feed-in arrangement is—

- (a) in the case of New South Wales or Queensland—the Solar Bonus Scheme established in that jurisdiction; and
- (b) in the case of Victoria—a contract with a retailer for the sale of small renewable energy generation electricity (within the meaning of section 40F of the *Electricity Industry Act 2000* of Victoria), qualifying solar energy generation electricity (within the meaning of that section) or TFiT scheme electricity (within the meaning of that section); and
- (c) in the case of South Australia—the feed-in scheme established under Division 3AB of Part 3 of the *Electricity Act 1996* of South Australia; and
- (d) in the case of the Australian Capital Territory—an arrangement established in that jurisdiction relating to the payment of a renewable energy premium under the *Electricity Feed-in (Renewable Energy Premium) Act 2008* of the Australian Capital Territory.

## **11—Content of request for Rule**

- (1) For the purposes of section 246 of the Law, a request for the making of a Rule must contain the following information:
  - (a) the name and address of the person making the request;
  - (b) a description of the Rule that the person proposes be made;

- (c) a statement of the nature and scope of the issue that is proposed to be addressed and an explanation of how the proposed Rule would address the issue;
  - (d) an explanation of how the proposed Rule will or is likely to contribute to the achievement of the national energy retail objective;
  - (e) an explanation of the expected benefits and costs of the proposed change and the potential impacts of the change on those likely to be affected;
  - (f) in the case of a request by an energy regulatory body in the circumstances described in section 253(1)(a) of the Law—a summary of the consultation conducted by the energy regulatory body (including information about the extent of the consultation and about the issues raised during the consultation and the energy regulatory body's response to those issues).
- (2) A request under section 246 of the Law for the making of a Rule must be in writing.

## 12—Energy efficiency website

For the purposes of Rule 170 of the *National Energy Retail Rules*, the website [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au) is prescribed.

## Part 3—Transitional provisions

### 13—Retailers

- (1) An entity specified in column 1 of the table in Schedule 2 will, on the commencement of these regulations, be taken to be the holder of a retailer authorisation (or retailer authorisations) issued under Part 5 of the Law.
- (2) The form of energy in relation to which an authorisation under subregulation (1) will apply will be determined according to column 2 of the table in Schedule 2 and any authorisation will be—
  - (a) for the sale of electricity only; or
  - (b) for the sale of gas only; or
  - (c) for the sale of electricity and the sale of gas under separate authorisations.
- (3) The particulars of the retailers within the ambit of subregulation (1) must be included in the Public Register maintained under section 119 of the Law.

### 14—Exempt sellers

- (1) An entity specified in column 1 of the table in Schedule 3 will, on the commencement of these regulations, be taken as an exempt seller holding an individual exemption under Division 6 of Part 5 of the Law.
- (2) The form of energy in relation to which an exempt seller's exemption will apply will be determined according to column 2 of the table in Schedule 3.
- (3) The particulars of exempt sellers within the ambit of subregulation (1) must be included in the Public Register maintained under section 119 of the Law.

## **15—Retailers of last resort**

- (1) An entity specified in column 1 of the table in Schedule 4 will, on the commencement of these regulations, be taken to be a default RoLR appointed under section 125 of the Law—
  - (a) for the form of energy listed in column 2 of that table; and
  - (b) for the connection point or distribution system listed in column 3 of that table.
- (2) The particulars of a default RoLR within the ambit of subregulation (1) must be included in the register maintained under section 127 of the Law.

## **Schedule 1—Civil penalty provisions**

### **Provisions of the Rules**

Rule 5(5)  
Rule 16(2)(b)  
Rule 17(2)  
Rule 19(2)(a)—(b)  
Rule 21(4)  
Rule 24(1)  
Rule 25(1) and (2)  
Rule 28(1) and (2)  
Rule 29(1) and (7)  
Rule 30(2)  
Rule 31(1)—(3)  
Rule 32(1) and (4)  
Rule 33(3)  
Rule 34(2) and (3)  
Rule 40(1), (2), (3), (6) and (7)  
Rule 42(1)  
Rule 43(1)  
Rule 44(1)—(3)  
Rule 45(1) and (2)  
Rule 47(5) and (6)  
Rule 48(2)  
Rule 50  
Rule 51  
Rule 52  
Rule 55  
Rule 56  
Rule 56A

**Provisions of the Rules**

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Rule 59A(1)

Rule 59A(2)

Rule 59A(3)

Rule 59A(7)

Rule 59C(2)—(5)

Rule 70(4)

Rule 71

Rule 72

Rule 73

Rule 74

Rule 80

Rule 82

Rule 83

Rule 85

Rule 86A

Rule 86B

Rule 90

Rule 91(c)

Rule 99(4)

Rule 99A(3)

Rule 100(3)

Rule 106

Rule 106A(1)—(6)

Rule 107(2) and (3)

Rule 121(1)

Rule 122

Rule 124(1) and (2)

Rule 124A(1)

Rule 125(2)

Rule 126(1)

Rule 128(1)

Rule 129(1)

Rule 130(3) and (4)

Rule 131(1)

Rule 132(1)

Rule 133(1)

Rule 135(1) and (3)

**Provisions of the Rules**

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Rule 136(2) and (3)

Rule 137(2) and (3)

Rule 139(2)

Rule 140

Rule 141

Rule 142

Rule 144(1)

Rule 145(1)

Rule 146(1)

Rule 147(5), (6) and (7)



## Schedule 2—Retailers under transitional provisions

<b>Retailer's name and ACN</b>	<b>Energy authorised to be sold</b>
ACTEW Retail Ltd (074 371 207) and AGL ACT Retail Investments Pty Ltd (093 631 586) trading as <i>ActewAGL Retail</i>	Electricity and gas
AGL Energy Sales & Marketing Ltd (076 092 067)	Gas
AGL Retail Energy Limited (074 839 464)	Gas
AGL Sales (Queensland Electricity) Pty Ltd (078 875 902)	Electricity
AGL Sales (Queensland) Pty Ltd (121 177 740)	Gas
AGL Sales Pty Ltd (090 538 337)	Electricity and gas
AGL South Australia Pty Ltd (091 105 092)	Electricity and gas
Aurora Energy Pty Ltd (082 464 622)	Electricity and gas
Australian Power and Gas Pty Ltd (118 609 813)	Electricity and gas
Click Energy Pty Ltd (116 567 492)	Electricity
Cogent Energy Pty Ltd (121 324 249)	Electricity
CS Energy (078 848 745)	Electricity
Diamond Energy Pty Ltd (107 516 334)	Electricity
Dodo Power and Gas Pty Ltd (123 155 840)	Electricity and gas
Ergon Energy Queensland Pty Ltd (121 177 802)	Electricity
ERM Power Retail Pty Ltd (126 175 460)	Electricity
GoEnergy Pty Ltd (097 708 104)	Electricity and gas
GridX Power Pty Ltd (100 209 354)	Electricity
Infigen Energy Markets Pty Ltd (128 696 097)	Electricity
International Power (Retail) Pty Ltd (107 548 854)	Electricity
Lumo Energy (NSW) Pty Ltd (121 155 011)	Electricity and gas
Lumo Energy (QLD) Pty Ltd (114 356 642)	Electricity
Lumo Energy (SA) Pty Ltd (114 356 697)	Electricity and gas
Lumo Energy Australia Pty Ltd (100 528 327)	Electricity and gas
Momentum Energy Pty Ltd (100 569 159)	Electricity and gas
Neighbourhood Energy Pty Ltd (109 118 578)	Electricity
Origin Energy (Vic) Pty Ltd (086 013 283)	Gas
Origin Energy Electricity Limited (071 052 287)	Electricity
Origin Energy LPG Limited (000 508 369)	Gas
Origin Energy Retail Limited (078 868 425)	Gas
OzGen Retail Pty Ltd (129 658 206)	Electricity
Powerdirect Pty Ltd (067 609 803)	Electricity
Progressive Green Pty Ltd (130 175 343)	Electricity
Qenergy Pty Ltd (120 124 101)	Electricity

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## Schedule 2—Retailers under transitional provisions

<b>Retailer's name and ACN</b>	<b>Energy authorised to be sold</b>
Red Energy Pty Ltd (107 479 372)	Electricity and gas
Sanctuary Energy Pty Ltd (128 995 433)	Electricity
IPower Pty Ltd (111 267 228) and IPower 2 Pty Ltd (070 374 293) trading as <i>Simply Energy</i>	Electricity and gas
Stanwell Corporation Limited (078 848 674)	Electricity
Sun Retail Pty Ltd (078 848 549)	Electricity and gas
TRUenergy Pty Ltd (086 014 968)	Electricity and gas
TRUenergy Yallourn Pty Ltd (065 325 224)	Electricity
TrustPower Australia Holdings Pty Ltd (101 038 331)	Electricity

**Schedule 3—Exempt sellers under transitional provisions**

<b>Exempt seller's name and ACN or other identifying information</b>	<b>Energy to which the exemption relates</b>
Active Utilities Pty Limited (ACN 116 498 803)	Electricity
<i>Parks Victoria</i> established under the <i>Parks Victoria Act 1998</i> of Victoria	Electricity
<i>Victorian Arts Centre Trust</i> established under the <i>Victorian Arts Centre Trust Act 1998</i> of Victoria	Electricity and gas
<i>Mt Baw Baw Alpine Resorts Management Board Commission</i> established under the <i>Alpine Resorts Management Act 1997</i> of Victoria	Electricity
<i>Melbourne Convention and Exhibition Trust</i> established under the <i>Melbourne Convention and Exhibition Trust Act 1996</i> of Victoria	Electricity
BHP Billiton Petroleum (Bass Strait) Pty Ltd (ACN 004 228 004)	Gas
BHP Billiton Petroleum Pty Ltd (ACN 006 918 832)	Gas
Esso Australia Resources Pty Ltd (ACN 091 829 819)	Gas
Maranoa Regional Council constituted under the <i>Local Government Act 2009</i> of Queensland	Gas
Western Downs Regional Council constituted under the <i>Local Government Act 2009</i> of Queensland	Gas
BHP Billiton Olympic Dam Corporation (ACN 007 835 761)	Electricity
Municipal Council of Roxby Downs constituted under the <i>Local Government Act 1999</i> of South Australia and the <i>Roxby Downs (Indenture Ratification) Act 1982</i> of South Australia	Electricity
OneSteel Manufacturing Pty Ltd (ACN 004 651 325)	Electricity
Cowell Electric Supply Pty Ltd (ACN 095 517 490)	Electricity
The Minister of the Crown in right of the State of South Australia who is responsible for the sale of electricity at the Techport Australia Common User Shipbuilding Facility	Electricity
A partnership between Flinders Power Holdings GmbH (ARBN 094 284 723), Flinders Labuan (No.1) Ltd (ARBN 094 284 812) and Flinders Labuan (No. 2) Ltd (ARBN 094 284 769)	Electricity

## Schedule 4—Retailers of last resort under transitional provisions

Default RoLR's name and ACN	Energy that applies to RoLR	Connection point or distribution system
ACTEW Retail Ltd (074 371 207) and AGL ACT Retail Investments Pty Ltd (093 631 586) trading as <i>ActewAGL Retail</i>	Electricity	Customers located in the Australian Capital Territory who are connected to the distribution system of <i>ActewAGL Distribution</i> (partnership of ACTEW Distribution Ltd (ACN 073 025 224) and Jemena Networks (ACT) Pty Ltd (ACN 008 552 663))
ACTEW Retail Ltd (074 371 207) and AGL ACT Retail Investments Pty Ltd (093 631 586) trading as <i>ActewAGL Retail</i>	Gas	Customers located in New South Wales who are connected to the distribution system of <i>ActewAGL Distribution</i> (partnership of ACTEW Distribution Ltd (ACN 073 025 224) and Jemena Networks (ACT) Pty Ltd (ACN 008 552 663))
AGL Retail Energy Limited (074 839 464)	Gas	Customers located in New South Wales who are connected to the distribution system of <i>Jemena Gas Networks (NSW) Ltd</i> (ACN 003 004 322)
Origin Energy Electricity Limited (071 052 287)	Electricity	Customers located in New South Wales who are connected to the distribution system of— <ul style="list-style-type: none"> <li>(a) <i>Essential Energy</i> (established under the <i>Energy Services Corporation Act 1995</i> of New South Wales; or</li> <li>(b) <i>Endeavour Energy</i> established under the <i>Energy Services Corporation Act 1995</i> of New South Wales</li> </ul>
Origin Energy LPG Limited (000 508 369)	Gas	Customers located in New South Wales who are connected to the distribution system of— <ul style="list-style-type: none"> <li>(a) <i>Envestra (NSW) Pty Limited</i> (ACN 083 199 839); or</li> <li>(b) <i>Central Ranges Pipeline Pty Ltd</i> (ACN 108 218 355)</li> </ul>
TRUenergy Pty Ltd (086 014 968)	Electricity	Customers located in New South Wales who are connected to the distribution system of <i>Ausgrid</i> established under the <i>Energy Services Corporation Act 1995</i> of New South Wales
Origin Energy (Vic) Pty Ltd (086 013 283)	Gas	Customers located in New South Wales who are connected to the distribution system of <i>The Albury Gas Co Ltd</i> (ACN 000 001 249)
ACTEW Retail Ltd (074 371 207) and AGL ACT Retail Investments Pty Ltd (093 631 586) trading as <i>ActewAGL Retail</i>	Electricity	Customers located in New South Wales who are connected to the distribution system of <i>ActewAGL Distribution</i> (partnership of ACTEW Distribution Ltd (ACN 073 025 224) and Jemena Networks (ACT) Pty Ltd (ACN 008 552 663))

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Schedule 4—Retailers of last resort under transitional provisions

Default RoLR's name and ACN	Energy that applies to RoLR	Connection point or distribution system
AGL Sales Pty Ltd (090 538 337)	Gas	Customers located in New South Wales who are connected to the distribution system of <i>Allgas Energy Pty Ltd</i> (ACN 009 656 446)
Aurora Energy Pty Ltd (082 464 622)	Electricity	Customers located in Tasmania who are connected to the distribution system of <i>Aurora Energy Pty Ltd</i> (ACN 082 464 622)
Origin Energy Electricity Limited (071 052 287)	Electricity	Customers located in Queensland who are connected to the distribution system of <i>Essential Energy</i> established under the <i>Energy Services Corporation Act 1995</i> of New South Wales
Sun Retail Pty Ltd (078 848 549)	Electricity	Customers located in Queensland who are connected to the distribution system of— <ul style="list-style-type: none"> <li>(a) <i>Ergon Energy Corporation Limited</i> (ACN 087 646 062); and</li> <li>(b) <i>Energex Ltd</i> (ACN 078 849 055)</li> </ul>
AGL Sales Pty Ltd (090 538 337)	Electricity	Customers located in Victoria who are connected to the distribution system of <i>United Energy Distribution Pty Ltd</i> (ACN 064 651 029) and <i>Jemena Electricity Networks (Vic) Ltd</i> (ACN 064 651 083)
AGL Sales Pty Ltd (090 538 337)	Gas	Customers located in Victoria who are connected to the distribution system of <i>SPI Networks (Gas) Pty Ltd</i> (ACN 086 015 036)
Origin Energy Electricity Limited (071 052 287)	Electricity	Customers located in Victoria who are connected to the distribution system of— <ul style="list-style-type: none"> <li>(a) <i>Citipower Pty</i> (ACN 064 651 056); and</li> <li>(b) <i>Powercor Australia Ltd</i> (ACN 064 651 109)</li> </ul>
Origin Energy (Vic) Pty Ltd (086 013 283)	Gas	Customers located in Victoria who are connected to the distribution system of <i>Multinet Gas Distribution Partnership</i> (partnership of <i>Multinet Gas (DB No.1) Pty Ltd</i> (ACN 086 026 986) and <i>Multinet Gas (DB No.2) Pty Ltd</i> (ACN 086 230 122))
Origin Energy (Vic) Pty Ltd (086 013 283)	Gas	Customers located in Victoria who are connected to the distribution system of <i>Victorian Gas Distribution Pty Ltd</i> (ACN 085 899 001) (not forming part of a declared distribution system within the meaning of the <i>National Gas Law</i> )

Default RoLR's name and ACN	Energy that applies to RoLR	Connection point or distribution system
Red Energy Pty Ltd (107 479 372)	Gas	Customers located in Victoria who are connected to the distribution system of <i>Multinet Gas Distribution Partnership</i> (partnership of Multinet Gas (DB No.1) Pty Ltd (ACN 086 026 986) and Multinet Gas (DB No.2) Pty Ltd (ACN 086 230 122) (not forming part of a declared distribution system within the meaning of the <i>National Gas Law</i> )
TRUenergy Pty Ltd (086 014 968)	Electricity	Customers located in Victoria who are connected to the distribution system of <i>SPI Electricity Pty Ltd</i> (ACN 064 651 118)
TRUenergy Pty Ltd (086 014 968)	Gas	Customers located in Victoria who are connected to the distribution system of <i>Vic Gas Distribution Pty Ltd</i> (ACN 085 899 001)
TRUenergy Pty Ltd (086 014 968)	Gas	Customers located in Victoria who are connected to the distribution system of <i>SPI Networks (Gas) Pty Ltd</i> (ACN 086 015 036) (not forming part of a declared distribution system within the meaning of the <i>National Gas Law</i> )

## Legislative history

### Notes

- Please note—References in the legislation to other legislation or instruments or to titles of bodies or offices are not automatically updated as part of the program for the revision and publication of legislation and therefore may be obsolete.
- Earlier versions of these regulations (historical versions) are listed at the end of the legislative history.
- For further information relating to the Act and subordinate legislation made under the Act see the Index of South Australian Statutes or [www.legislation.sa.gov.au](http://www.legislation.sa.gov.au).

### Principal regulations and variations

New entries appear in bold.

Year	No	Reference	Commencement
2012	169	<i>Gazette 28.6.2012 p2938</i>	1.7.2012: r 2
2017	268	<i>Gazette 29.8.2017 p3827</i>	29.8.2017: r 2
<b>2017</b>	<b>346</b>	<b><i>Gazette 19.12.2017 p5183</i></b>	<b>19.12.2017: r 2</b>

### Provisions varied

New entries appear in bold.

Entries that relate to provisions that have been deleted appear in italics.

Provision	How varied	Commencement
<i>r 2</i>	<i>omitted under Legislation Revision and Publication Act 2002</i>	29.8.2017
Sch 1	varied by 268/2017 r 4(1), (2)	29.8.2017
	<b>varied by 346/2017 r 4(1)—(5)</b>	<b>19.12.2017</b>

### Historical versions

29.8.2017